



COLORADO

Department of Health Care
Policy & Financing

Community Living Office
1570 Grant Street
Denver, CO 80203

To: Clients with Intellectual or Developmental Disabilities, Guardians, Advocates, Families, and Provider Directors

From: Joanne Svenningsen, Communications and Process Analyst

Date: March 7, 2016

Subject: COMMUNICATION BRIEF
Announce statewide Town Hall Meetings about the Future of Case Management and Direct Services for people with Intellectual and Developmental Disabilities – UPDATE *with added location, teleconference lines, website address*

Purpose:

To inform Clients with Intellectual or Developmental Disabilities, Guardians, Advocates, Families, and Provider Directors of upcoming Town Hall Meetings where attendees can share input about the Department's intention to separate case management and service delivery.

Background:

Pursuant to 25.5-10-205, C.R.S. (2015), Community Centered Boards are authorized to provide case management, service planning, and direct, community based services to qualified adults and children with intellectual and developmental disabilities across Colorado. Services include Medicaid Home and Community Based Services (HCBS) waivers and wholly state-funded supports.

The federal Centers for Medicare & Medicaid Services (CMS), which provides approximately 50% of all funding for Medicaid waiver services, passed a final rule (42 CFR § 441.301(c)(1)(vi)) in March 2014 requiring separation of case management and direct services. Colorado must comply with this rule to continue receiving these funds. The redesign of the system to comply with these requirements is called Conflict Free Case Management.

Colorado's current case management and service delivery system has several conflicts of interest that must be addressed in order to come into compliance with the federal regulations. Staff of the Community Centered Boards determine eligibility for services, create the service plans, and, if selected as the provider by the client, bill for the approved services. This current system creates incentives for service planning that may benefit the agency, to the detriment of payers and clients, as well as a possibility that true client choice of provider was not made available.

In support of the Department of Health Care Policy and Financing's (the Department) work to resolve the conflict of interest across the service continuum, the Colorado General Assembly passed House Bill 15-1318, directing the Department to develop a plan for the delivery of Conflict Free Case Management, and submit the plan to the Colorado General Assembly by July 1, 2016.



In order to ensure transparency, the Department is seeking input from clients, guardians, advocates, and providers order to prepare for these changes and inform its plan to the Colorado General Assembly.

Information:

The Department is hosting statewide Town Hall meetings to further explain the changes that are coming, the reasons why, and to gather input from the community on the changes, as well as learn how to stay informed and involved.

Please note that there is a set of meetings for provider agencies and a separate set of meetings for clients, guardians, advocates and families, including teleconference options. All meetings are open to the public, but please note that the designated, invited groups will be given greater opportunity to participate and speak during the meeting. See the attached schedule for locations, times, and dates of the meetings. Note that a meeting in Steamboat has been scheduled and the Pueblo meetings have been rescheduled. The passcode for the Statewide webinar for families, guardians, individuals in services, and Advocates has been added.

Please RSVP to the meetings to ensure adequate space has been reserved so all clients, family members, advocates and provider agencies can attend. Information about how to participate remotely via telephone can be found on the attached Meeting Schedules.

Remote participation for the webinar meetings will be enhanced through the use of the AdobeConnect Virtual Meeting Room, the links for which are included on the Meeting Schedule. Please also visit the Department's new [website for Conflict Free Case Management](#) for additional information and ways to provide feedback.

Attachments:

Current Agenda; Town Hall Meeting Schedules with Teleconference numbers and passcodes listed

Contact Information/RSVP:

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Website:

<http://tinyurl.com/htwmsky>

